

Worldwide customer support

Orc Software works closely with its worldwide customers to ensure their success. Our services and support help them solve complex trading problems and engage more effectively with their clients. Our in-house team of experts share their in-depth market knowledge and technical expertise to provide the know-how required for 100 percent production solutions to meet exact business and operational objectives, and sustain value over time.

Solid implementation

Our competitive edge stems from our ability to build and deploy solutions that over-deliver on expectations to meet the market's ever changing trading requirements. We provide regional implementation and support for customers, in local time, language and custom, from our many office locations across Europe, North America, Asia and Australia. Our expert approach fosters the importance of fast information transfer and problem resolution.

Production fine tuning

Whilst goals and objectives are always aimed high, every customer is different. We make it our business to really understand our customer; from their people to technology process, so that we can make the necessary recommendations for fine tuning and ensure they achieve the best outcome.

Sustained value

Value over time is critical. Orc Software provides the ongoing technical expertise, solution upgrades, market knowledge and industry leadership to make sure we keep our customers on the front foot and help them navigate increasingly complex market dynamics.

Education

The level of unprecedented change within the financial markets, fueled by the introduction of new regulations, the rapid uptake of standards, greater competition and increasing market fragmentation, is eliminating the geographical barriers of old. Orc Education provides the opportunity for customers to tap our extensive market knowledge and expertise. Our education workshops offer the opportunity to share knowledge with representatives from our global team of trading technology experts. No matter what region, Orc Education provides the market insight for customers to further grow their business and achieve greater levels of success.

Orc Software offers customer support through 14 offices

- Chicago
- Frankfurt
- Hong Kong
- London
- Milan
- Moscow
- New York (2)
- Stockholm
- St. Petersburg
- Sydney
- Toronto
- Vienna
- Zurich



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